

## MATRIX CERAMIC COATINGS WARRANTY INFORMATION

The Matrix warranty is for use on OEM paint by Matrix accredited professional users only.

To validate a warranty, the Matrix ceramic coating must be registered within 30 days of application by an accredited user.

Warranties can be registered at [www.matrixceramics.com](http://www.matrixceramics.com) or via the QR code on the Matrix Ceramic packaging.

### **The warranty covers vehicles paintwork for:**

- Loss of gloss
- Colour fading
- Total loss of water repellence

### **The warranty does not cover:**

- Damage to the vehicle or degradation of the coating caused by using non-specified products as detailed in the warranty.
- Any surfaces other than OEM paintwork.
- Damage to the vehicle or degradation of the coating caused by a non-recommended washing technique, including; automatic car washes, brushes, sponges or contaminated wash tools.
- Damage caused by stone chips, fire, collision, and extreme weather.
- Damage caused by bird lime.
- Scratches, swirls, marring, and scrapes to the paintwork.
- Damage caused by vehicle modifications, e.g. application of decals.
- Accidental or malicious damage.
- Damage caused by faults from the vehicle manufacturer's process and products.
- General wear and tear of the vehicle.

### **The warranty is void if the following conditions are not fulfilled:**

- Matrix ceramic coating has been applied as detailed in the user instructions or video.
- Matrix ceramic coatings aftercare guide followed.
- Products used for aftercare of Matrix ceramic coatings as directed in the specification of the warranty.
- Annual inspection carried out within 30 days of the application anniversary and logged to continue validation of the warranty.

### **Warranty period of coverage:**

Matrix Black  
8 year warranty

Matrix Blue  
3 year warranty

**Limit of Liability (claims):**

- Claims to Autosmart can only be made by an accredited user of Matrix ceramic coatings and not the vehicle owner.
- All Claims are at the discretion of Autosmart.

**Matrix ceramic coatings aftercare product specification:**

Product type	Specification	Product recommendation
Shampoo or Snowfoam	In use pH of between 6 and 8. No wax content.	Duof foam +
Quick detailer	In use pH of between 6 and 8. No abrasive content	Quick Detailer +
Recharge		Matrix Reload
Water Spot Remover	Must not contain a strong acid, e.g. HCl. Suitable mild acids include Acetic acid and Glycolic acid	Water Spot Remover
Iron remover	Sodium Mercaptoacetate base, colour changing product.	Red 7

**MATRIX REPEL WARRANTY INFORMATION**

The warranty is for use by Matrix accredited professional users only.

To validate a warranty, the Matrix Repel application must be registered within 30 days of application by an accredited user.

Warranties can be registered at [www.matrixceramics.com](http://www.matrixceramics.com) or via the QR code on the Matrix Ceramic packaging.

**The warranty covers:**

Permanent staining that cannot be removed by interior automotive cleaning chemicals to the following vehicle fabrics:

- Seat fabric
- Carpet
- Leather
- Vinyl

- Alcantara
- Convertible roof tops

**The warranty does not cover:**

- Damage or degradation of the treated areas caused by using cleaning chemicals.
- Stains caused by food products.
- Accidental or malicious damage including fire and floodwater.
- Damage caused by sunlight or burning.
- Damage caused by chewing gum, inks, paints, dyes, adhesives or other corrosive substances (including vomit).
- Damage caused by modifications to the vehicle's interior.
- Damage caused by faults from the vehicle manufacturer's process and products.
- General wear and tear including rips, tears, scratches, scuffs and punctures to the material.

**The warranty is void if the following conditions are not fulfilled:**

- Matrix Repel has been applied as detailed in the user instructions or video.
- Matrix ceramic coatings aftercare guide followed.

**Warranty period of coverage:**

*6 months*

**Limit of Liability (claims):**

- Claims to Autosmart can only be made by an accredited user of Matrix ceramic coatings and not the vehicle owner.
- All Claims are at the discretion of Autosmart.