

# MATRIX

## CERAMIC COATINGS WARRANTY

The warranty is for use on OEM paint by Matrix accredited professional users only.

To validate a warranty, the Matrix ceramic coating must be registered within 30 days of application by an accredited user.

Warranties can be registered via the QR code on the Matrix Ceramic packaging.

### The warranty covers vehicles paintwork for:

- Loss of gloss
- Colour fading
- Total loss of water repellence

### Warranty period of coverage:

**MATRIX BLACK**  
8 year warranty

**MATRIX BLUE**  
3 year warranty

### The warranty does not cover:

- Damage to the vehicle or degradation of the coating caused by using non-specified products as detailed in the warranty.
- Any surfaces other than OEM paintwork.
- Damage to the vehicle or degradation of the coating caused by a non-recommended washing technique, including; automatic car washes, brushes, sponges or contaminated wash tools.
- Damage caused by stone chips, fire, collision, and extreme weather.
- Damage caused by bird lime.
- Scratches, swirls, marring, and scrapes to the paintwork.
- Damage caused by vehicle modifications, e.g. application of decals.
- Accidental or malicious damage.
- Damage caused by faults from the vehicle manufacturer's process and products.
- General wear and tear of the vehicle.

### The warranty is void if the following conditions are not fulfilled:

- Matrix ceramic coating has been applied as detailed in the user instructions or video.
- Matrix ceramic coatings aftercare guide followed.
- Products used for aftercare of Matrix ceramic coatings as directed in the specification of the warranty.
- Annual inspection carried out within 30 days of the application anniversary and logged to continue validation of the warranty.

### Limit of Liability (claims):

- Claims to Autosmart can only be made by an accredited user of Matrix ceramic coatings and not the vehicle owner.
- All Claims are at the discretion of Autosmart.

### Matrix ceramic coatings aftercare product specification:

Product type	Specification	Product recommendation
Shampoo or Snowfoam	In use pH of between 6 and 8 No wax content	Dufoam+ or Snowfoam Pro
Quick Detailer	In use pH of between 6 and 8 No abrasive content	Quick Detailer+ or Cobalt+
Recharge	SiO <sub>2</sub> Spray and rinse coating	Matrix Reload or Aquaseal Pro
Water Spot Remover	Must not contain a strong acid, e.g. HCl Suitable mild acids include Acetic acid and Glycolic acid	Water Spot Remover
Fallout Remover	Sodium Mercaptoacetate base, colour changing product.	Red 7
Tar Remover	Alcohol or Aliphatic hydrocarbon base. Aromatic content <5%	Panel Prep+, Plus 10 or BCE

If you are an accredited user of Matrix ceramic coatings and need to make a claim please contact Autosmart or your local franchisee:

**Website:** matrixceramics.com or at autosmart.co.uk | **Tel:** 01543 481616 | **Email:** matrix@autosmart.co.uk